PATENT TRADEMARK OFFICE

1160215/0510428

JAN 17 2008 Substitute for Form PTO 1449 INFORMATION DISCLOSURE Complete if Known STATEMENT BY APPLICANT 10/643,712 Application No. **Filing Date** 08/19/2003 (use as many sheets as necessary) **First Named Inventor** Scott Irwin **Art Unit** 3621 Murdough, Joshua A. **Examiner Name**

U.S. PATENT DOCUMENTS					
Examiner initials	Cite No.	DOCUMENT NUMBER Number-Kind code ² (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		US- None			

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		FORE	IGN PATENT DO	CUMENTS		
Examiner initials	Cite No.	Foreign Patent Document			Pages, Columns, Lines,	
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;		None				

OTHER PRIOR ART – NON-PATENT LITERATURE DOCUMENTS					
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		None			

CONVERGYS CROSS REFERENCES					
Examiner initials	Cite No.				
	1	Office Action dated 11/01/2007 for U.S. Application Serial No. 10/392,496			

No item of information contained in the Information Disclosure Statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the person signing the certification after making reasonable inquiry, no item of information contained in the Information Disclosure Statement was known to any individual designated in § 1.56(c) more than three months prior to the filing of the information disclosure statement.

EXAMINER SIGNATURE _	/Joshua Murdough/	DATE CONSIDERED_	07/16/2008
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